



Client Defender Service  
Don Jose Maria Marín Miñans  
PO Box 12063  
08080 Barcelona

E-mail:  
Service@DefClientCG.com  
Web:  
www.DefClientCG.com

VUMS Computers s.r.o.  
SIDLISTNI 24  
165 01 PRAGUE 6  
PRAGUE  
CZECH REPUBLIC

Barcelona, 09/01/2007

Ref.:168126ZZZIV

Dear Sir/Madam,

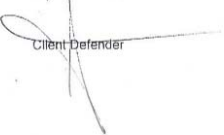
We confirm that we have received your documentation regarding your complaint against ECG s.l.

Dated: 09/01/2007

Reference number: 168126ZZZIV

Please find attached the Regulations of the Client Defender of ECG s.l., which, in particular, specify the time period allowed for a complaint to be made, and the time for resolution of the complaint once it has been received.

Yours faithfully,

  
Client Defender