



EUROPEAN CITY GUIDE, S.L. - MARTÍNEZ CUBELLS, 6, 4º 8ª - E-46002 VALENCIA

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ING. PETR GOLAN
VUMS Computers s.r.o.
SIDLISTNÍ 24
165 01 PRAGUE 6
CZECH REPUBLIC

Barcelona, 07/01/2004

Our Ref.: 68126/SM/LB

Dear Mr. Golan,

We thank you for your letter dated 01/12/03. Your file has now been passed to the Legal Department of the EUROPEAN CITY GUIDE because your account is in arrears. Unfortunately, it is still not possible to cancel your order contract with our company.

We have previously informed you that your advertisement will not appear on our Internet Website. It will, however, appear in our printed Guide and on our CD-ROM. The information in the printed Guide regarding the location of Prague *not* being on the Danube has already been changed prior to receipt of your e-mail dated 20/08/03. The data on our Website is also in the process of being corrected.

You have also been informed that Czech Law is not relevant in this case, and, by signing the order contract, you have agreed to abide by the terms and conditions of the order contract. The place of jurisdiction is Spain. You have also agreed to pay the current Invoice within three weeks of the date of the Invoice.

The responsibility lies with you to ensure you knew what you were signing before signing the order form. Our address and our fax number are on the order form, and we receive many letters and faxes from clients wishing to find out more about the EUROPEAN CITY GUIDE, and/or the order contract before they sign the form. Clients also contact us via e-mail by accessing our Website address, which is also present on the order form. Our Website also gives our telephone number. We have provided our clients and prospective clients with every opportunity to make contact with us. However, it would appear that you made no attempt to communicate with us prior to placing the order. If you had done so, the current situation may have been avoided. Therefore, we have produced your advertisements in good faith. We are fulfilling our contractual requirements to your company.

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