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EUROPEAN CITY GUIDE, S.L. - BALMES, 127 - E-08008 BARCELONA

PETR GOLAN  
VUMS Computers s.r.o.  
SIDLISTNÍ 24  
165 01 PRAGUE 6  
PRAGUE  
CZECH REPUBLIC

Barcelona, 05/08/2003

Our Ref.: 68126

Dear Mr. Golan,

We are writing to you with reference to your e-mail dated 01/08/03. Unfortunately, it is not possible to cancel your order since your order form was duly signed, stamped and dated in the appropriate place on 01/07/03. This order has contractually committed both parties in the service clearly expressed in our mailing.

We wish to remind you that the price of the service we are offering is clearly stated in Euros in the contractual conditions of your order just above your signature. This section is clearly marked "ORDER" and is written in capital letters.

Since the English order form was carefully filled in by you, we take it that your command of the English language was good enough to be aware what you were signing. Therefore we cannot accept your excuse that you misunderstood the last paragraph.

Consequently, we would kindly ask you to honour your contractual obligations to our company and settle your payment as soon as possible.

Should you require any further information please do not hesitate to write to us, quoting the above reference number on all future correspondence.

Yours sincerely,

F. WALKER  
for and on behalf of  
EUROPEAN CITY GUIDE S.L.