



Client Defender Service
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VUMS Computers s.r.o.
SIDLISTNÍ 24
165 01 PRAGUE 6
PRAGUE
CZECH REPUBLIC

Barcelona, 05/02/2007

Ref.:168126ZZZIV

Dear Sir/Madam,

We notify you that, effective from the date of 05/02/2007, your claim has been admitted for consideration by this service. We confirm that the Client Defender will resolve this matter within a period of three months from the aforementioned date.

This Service will request all relevant information held by ECG s.l. in relation to your claim. If you hold some relevant documentation which you have never addressed to ECG s.l., we kindly ask you to forward it to this service at the above address.

Yours faithfully,

Office of the Client Defender of ECG s.l.