



Client Defence Service
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VUMS Computers s.r.o.
SÍDLISTNÍ 24
165 01 PRAGUE 6
PRAGUE
CZECH REPUBLIC

Barcelona, 16/05/2007

Ref.:168126ZZZIV

Dear Sir/Madam,

We wish to inform you that the Client Defender has arrived at a resolution regarding your claim against ECG s.l..

We remind you that this resolution only applies to your claim against the ECG s.l.. If you are not satisfied by this decision, you are entitled to pursue the administrative or judicial route.

After consideration of the documentation you presented to this office against the company ECG s.l., the Client Defender has ruled that your claim was justified. As a result, we inform you that, as of the above date, ECG s.l. has been instructed by this office to close your file and to cancel your order contract.

Yours faithfully,

Client Defender